

The changing mode of government in the 21st century

Current mode

Management
- accountability

Government as owner
Consultation

Government as controller

Frame set narrowly

Selected voices

Some voices privileged

Trust taken for granted

Values not articulated

Delivery

Future mode

Guardianship
- vision, integrity and leadership as well
as accountability

Government as supporter
Conversation

Government as participant

Frame set wide

Diverse voices

Voices valued equally

Trust continually renewed

Values articulated and valued

Enabling